



To: Board Members & Residents
 From: Charles H. Greenthal Management Corp.
 Re: MTA Announces 13-point Plan for Safe Return to "Normal Service"

In readiness for the city satisfying the metrics for Phase I Reopening, the MTA announced today a 13-point plan "for a safe return to the city's subways."

New York City MTA

Currently, MTA officials are leveraging technology to clean cars and stations to augment crews and are continuing efforts to disinfect and clean every subway car, multiple times a day. Riders will still be required to make use of face masks or coverings, and continuing efforts to social distance. They are also looking at technology to thermal scan large groups and crowding sensors and possible reservation systems (although many in the city question the potential disparity that can be caused by a reservation system.)



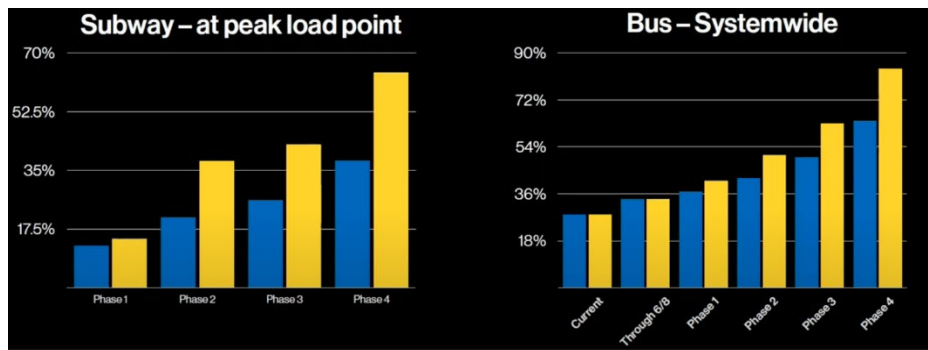
Starting next Monday, June 8th, transit officials announced plans to return to regular weekday "pre-pandemic" service levels, in readiness for New York City's Phase I reopening, as thousands of workers return to their offices. Service has been increased on several lines to help reduce density and promote social distancing, and officials anticipate the system will be at 95% of pre-pandemic levels by the time the city reopens next week. In anticipation of increased ridership, and to encourage hygiene and cleanliness, the MTA has begun installing hand sanitizer dispenser on platforms and installing floor markings and decals to promote social distancing.

It should be noted that the MTA declined to meet Mayor de Blasio's demand that they block off seats and limit the number of people on trains and in stations. The MTA made this decision because of their commitment to ensure all workers can rely on the system, without disparity, to return to work and some degree of normalcy. Riders should leave early to provide a "cushion" for travel time and use the MTA's "Plan your travel app" – MYMTA app or their "trip planner" portal http://tripplanner.mta.info/MyTrip/ui_web/customplanner/TripPlanner.aspx, which provides information for NYC and LIRR customers.

MTA officials ask workers to make an effort to travel outside of peak hours (after 9am and before 3pm) to help reduce density, and have urged the business community to continue remote work, staggered hours and allowing for alternative schedules during the Phase I reopening. "Platform Controllers", "Wayfinders" a station personnel will be on hand to direct and assist with crowd control. The NYPD will be used to police subway stations while MTA PD have been directed to make no arrests or write summonses for masks or crowding.



The MTA is preparing to increase density on trains and buses, to match each phase of the State's reopening:



To help New Yorkers feel safer in resuming use of mass transit, the MTA has prepared the following 13-point plan:

1. Increase service (*to promote social distancing*)
2. Unprecedented Cleaning & Disinfecting
3. Mandatory Face Coverings
4. Enhanced Safety & Security
5. Nation-leading Employee Safety Initiatives
6. Innovative Cleaning Solutions
7. Hand Sanitizer (*stations provided at stations*)
8. Floor Markings, Directional Arrows and New Signage
9. Staggered Business Hours
10. 2 Million Mask Contribution from State & City (*riders may ask booth agent for a mask; looking into low cost PPE vending machines*)
11. Contactless Payments
12. New Partnerships & Technology to Make the System Safer
13. Data Dashboard

It should be noted that should a rider walk to a station and not have a mask, they may be asked by NYPD or MTA police to exit the system until they have a mask or face covering, or directed to the booth that should have some on hand. It is exceedingly important that all riders use facemasks when entering the system, to protect themselves, their loved ones, and other riders. We must remain vigilant, particularly as we return to increased ridership on trains - given fears of a resurgence of COVID-19 in the Fall and Winter



Mid-Hudson Region

The Mid-Hudson Region Entered Phase I on Tuesday, May 26th. In response, Metro-North increased service capacity during the a.m. and p.m. peak by 26% (adding 19 trains) to help provide the space necessary for social distancing

- Added 8 trains on the Harlem Line
- Added 4 trains on the Hudson Line
- Added 7 trains on the New Haven Line
- 50 trains in the a.m. peak will now arrive at Grand Central Terminal
- 68 trains in the p.m. peak will depart Grand Central Terminal and 11 reserve peak trains will operate
- This marks a 115% increase in peak period trains
- Additional trains will be strategically positioned total services as necessary
- Stations have been cleaned and disinfected 7,192 times and train cars cleaned and disinfected 11,806 times
- All station touch points continue to be disinfected twice daily

**Off Peak fares remain in effect*



Long Island Railroad (LIRR)

- Adding 150 trains to current Essential Schedule
- "Protect trains" will be strategically positioned to add services as necessary
- Customers should check website for updated train schedules
- Ticket offices at Penn Station, Jamaica Station, and Atlantic Terminal will reopen
- Customer areas at Penn Station will be open 24/7; at Jamaica Station and Atlantic Terminal, they will be open from 6 a.m. to 10 p.m.
- LIRR lost and Found Office will be reopened
- Stations are cleaned 2x a day, every day (totaling 7,190)
- Train cars cleaned every day totaling 26, 221 cleanings
- Seated station waiting rooms will remain closed
- 84 station buildings will remain closed, 27 island stations will be staffed with roaming "ambassadors" to assist with rider information, ticket and social distancing monitoring and support
- 80 Station ambassadors at 30 locations across Nassau, Suffolk, Queens and Manhattan

To promote "contactless payments" the MTA promoted their [MTA eTix](#) app for smart phones. This app lets you buy and use LIRR and Metro North Railroad tickets directly from your smartphone or mobile device. Tickets purchased using the app cost the same as those purchased at a ticket machine.

To watch the MTA's June 5, 2020 press conference announcing these changes go to <https://new.mta.info/coronavirus>